Vic land searches

User guide

CITEC Confirm

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1 Introduction

1.1 Get access

If your account doesn't have access to these services, an error message will show when you attempt to use a service.

Access to Vic land searches and Vic conveyancing is restricted to clients that have signed the current Customer Agreement.

Further restrictions apply to the Vic land index search – Search by owner name. To access this search, you must also sign the <u>LANDATA® Deed of Grant</u> in addition to the Customer Agreement.

Email the completed form/s to your CITEC Confirm contact or our Business Support at <u>confirm.businesssupport@citec.com.au</u>.

1.2 Search tips

Our Vic land search screens share common elements, which we've explained below.

Email copy of your results

On the search details input page, select the checkbox and include your email address to have your search results emailed to you.

VIC Lands Title Multi Search Enter details below and click Search to view results. Please ensure you use the appropriate title reference for your search. Cancelled titles can be returned and are chargeable. ★ denotes mandatory fields and ★ denotes conditional fields. Please refer to help for further information. ✓ Yes, I would like an additional copy of my results emailed to: john.smith@email.com.au

Add a reference for your search

You need to provide a reference for each search that you complete. Your reference is up to you, but you should enter something to help you identify the transaction among your records.

Owner: Product Management, CITEC Confirm

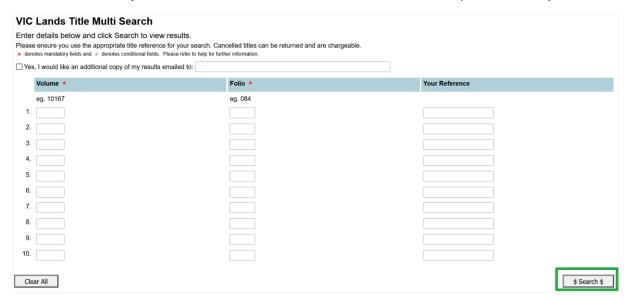
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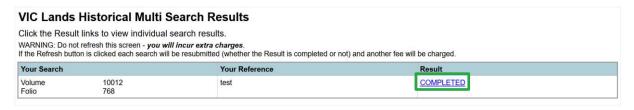
Charge points are marked

Charge points for searches are indicated by \$ signs on the Search buttons. A search fee applies for each transaction when you click on the \$ Search \$ or \$ Order \$ button to proceed with your order.

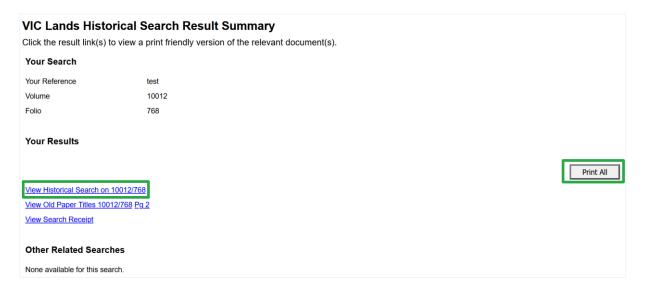


Retrieve your results and order related searches

After you provide your search details and search, a result screen will display. Select **COMPLETED** to continue to the result summary page and access your search results.

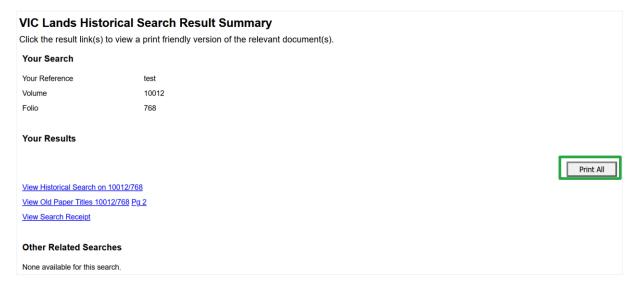


On the result summary screen, you can view your results and order additional searches via the **Other Related Searches** section.



Print All

On the results screen, you can collate all separate result documents into one through Print All.



Retrieve your results

Results will display within minutes. A search may have one of the following result statuses:

Completed: displays when your search has returned a result online.

More info: displays if your result requires manual processing.

Pending: displays while the system awaits a response from the provider.

Error: displays when search criteria is missing or incorrect.

Some searches require manual processing, as results may not be imaged. Read about how to request a manual search.

Results are stored in your Confirm inbox

Online results are available in the Confirm inbox for 30 calendar days after your search. Access your inbox from the header menu located at the top right of every screen.

Home | Menu | Account Info Inbox Reports | Fees | Help | Sign out Account Bal: \$5.00 at 10:56:38 AM on Dec 13, 2022

You can view your result status in the Confirm inbox as well.

Owner: Product Management, CITEC Confirm

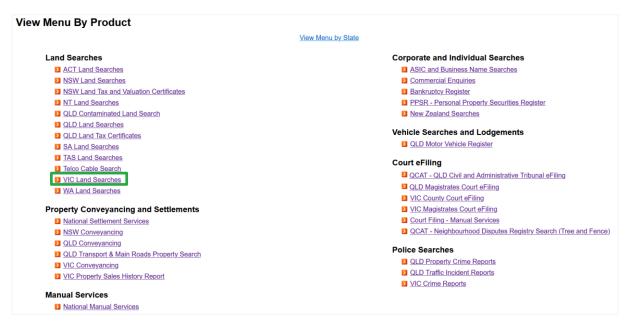
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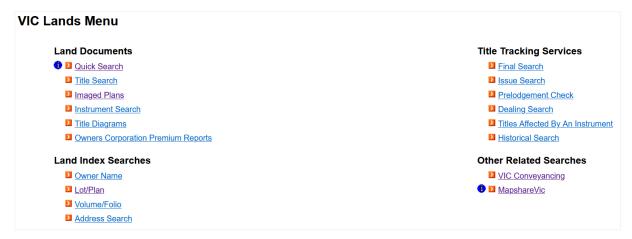
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1.3 Start searching

1. From the Confirm main menu, select VIC Land Searches.



2. Select the search you require.



Note: Click the information 'i' icons to view details about a search.

Information on ordering all search types are in the following sections of this guide. You can also access Help online, from the header menu on each search screen.

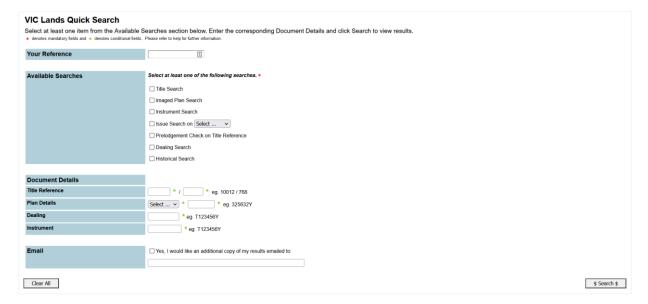
Home | Menu | Account Info | Inbox | Reports | Fees Help Sign out
Account Bal: \$5.00 at 10:56:38 AM on Dec 13, 2022

2 Land documents

2.1 Quick search

A quick search allows you to order multiple searches related to a single parcel. Searches include:

- title
- imaged plan
- instrument
- issue (available for title and instruments)
- prelodgement
- dealing
- historical.
- 1. On the search details input screen, enter your reference, select the searches you need and provide your search details. Then, select **\$ Search \$**.



2. Your search will proceed to a results page. Once the completed result is available, select **COMPLETED** to continue to the result summary page and access your search results.

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2.2 Title search

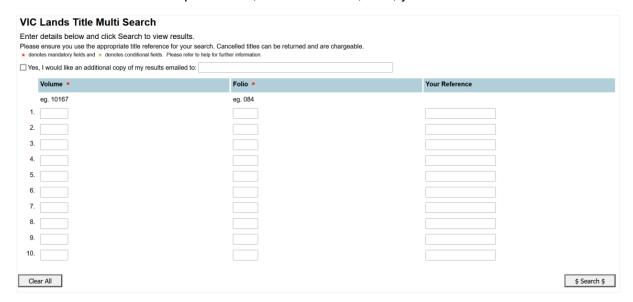
A title is a legal document confirming possession of land. A title search will return an automated title from the title system.

The title identifies:

- land description
- registered proprietor(s)
- any associated instruments, dealings or owners corporations.

View a sample title search result.

1. On the search details input screen, enter a volume, folio, your reference and search.



Note: A title reference has a 1–5-digit volume number followed by a 3-digit folio number.

If you don't have the title reference, retrieve this information using a <u>land index search</u>.

2. Your search will proceed to a results page. Once the completed result is available, select **COMPLETED** to continue to the result summary page and access your search results.

2.3 Imaged plan search

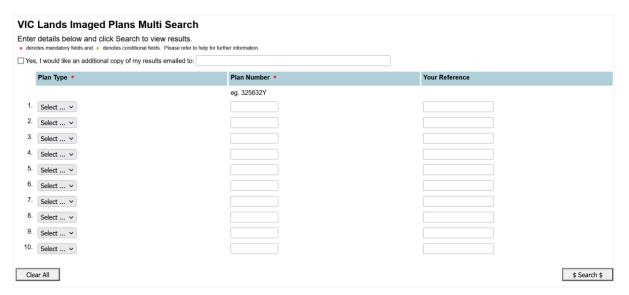
Imaged plans show:

- land parcel boundaries and details
- depth limitations, easements and other information traditionally recorded on a title.

The search results are scanned images of the original plan the land registry holds. Where available, you'll also receive owners corporation basic report(s).

View a sample imaged plan.

On the search details input screen, enter the plan type, number and your reference. Select
 \$ Search \$.



Note: You need a plan reference for this search. This includes:

plan type (two letters)
plan number (up to six digits).

Don't include leading zeros in the plan number or the plan type.
View the valid plan types.

2. Your search will proceed to a results page. Once the completed result is available, select **COMPLETED** to continue to the result summary page and access your search results.

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Note:

The owners corporation basic report is included, where available, each time you order a copy of an imaged plan. It is part of the plan purchase price.

The report will include information such as:

- land affected by owners corporation
- limitations on owners corporation
- postal address for service of notices
- rules
- additional rules
- notations
- entitlements and liability (won't include folio references).

2.4 Instrument search

An instrument is a document that has been lodged at a land registry and has been processed and registered. An instrument search will provide an imaged copy of the instrument.

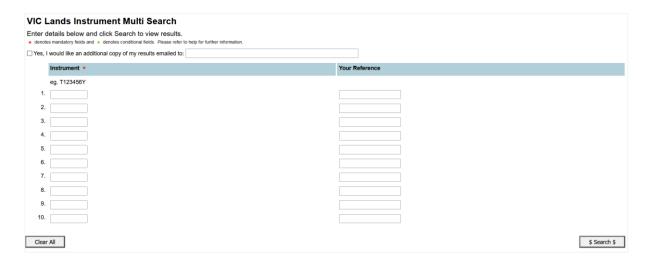
Examples include:

- transfers
- mortgages
- caveats.

You lodge these documents as a dealing. They become instruments when they're registered on a title.

View a sample instrument.

1. On the search details input screen, enter the instrument number, your reference, and select \$ Search \$.



2. Your search will proceed to a results page. Once the completed result is available, select **COMPLETED** to continue to the result summary page and access your search results.

2.5 Title diagram search

A title diagram is part of an imaged title showing the land parcel boundaries and details. Title diagrams are used when a title is automated and an imaged plan is not available (mostly crown titles).

The imaged title for the title diagram isn't current. A watermark displays on the image to indicate it doesn't include any changes since the title became automated.

Title diagrams are gradually being replaced by imaged plans.

View a sample title diagram.

- 1. On the search details input screen, enter a volume, folio, your reference and search.
- 2. Your search will proceed to a results page. Once the completed result is available, select **COMPLETED** to continue to the result summary page and access your search results.

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2.6 Owners Corporation premium reports

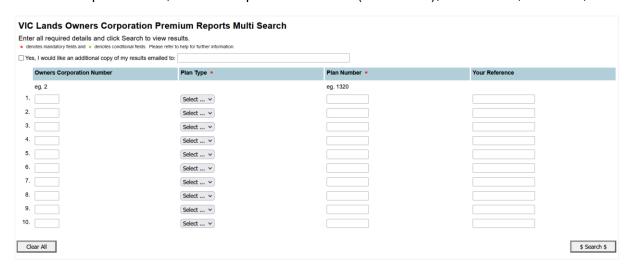
The Owners Corporation premium report will include information such as:

- land affected by owners corporation
- limitations on owners corporation
- postal address for service of notices
- rules
- additional rules

- notations
- entitlements and liability
- folio references
- name/details of the owners corporation manager.

View a sample owners corporation premium report.

1. Enter the plan details, owners corporation number (if available), and select \$ Search \$.



2. Your search will proceed to a results page. Once the completed result is available, select **COMPLETED** to continue to the result summary page and access your search results.

3 Land index search

The land index cross-references information to allow you to search on property using:

- owner name
- address
- lot/plan
- volume/folio.

With the property description from the land index, you can order titles, plans and property certificates. The type of land index search you do will usually depend on the information you have about a property.

3.1 Land index by owner name search

The owner name search provides the title reference (volume/folio), municipality and lot/plan descriptions for all properties the subject name holds.

Note:

The land index by owner name search is only available for use subject to users signing a <u>Deed of Grant</u> in accordance with the requirements of the *Privacy and Data Protection Act 2014* (Vic).

Once you've printed and signed the deed, email it along with your Confirm account code to confirm@citec.com.au.

Once we receive it, our Customer Service Centre will enable your account with access.

View a sample owner name search result.

Search type	Descriptions
Individual exact match	You can add initials, but they're not recommended.
Individual browse	Display the best results first. You can add initials, but they're not recommended.
Organisation exact match	Don't include abbreviations such as 'Pty'.
Organisation browse	Displays the best results first. Don't include abbreviations such as 'Pty'. Includes phonetic matches.
Unordered name browse	Displays best results from first name and surname. Includes phonetic matches.
Surname browse	Displays the best results first and includes phonetic matches.

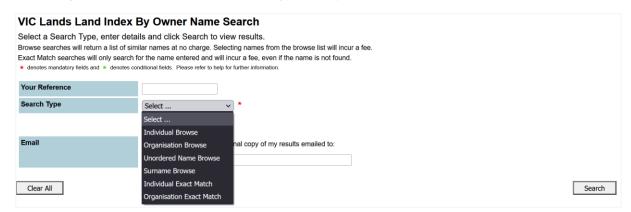
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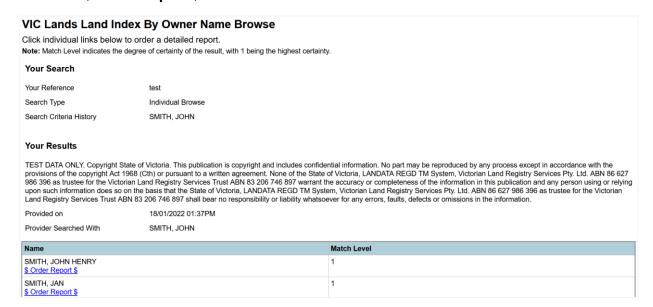
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1. Enter your reference, select a search type and provide the requested details. Then, search.



2. For browse search types, a list of potential matches will display. Locate the relevant result and select **\$ Order Report \$**.



3. The result summary displays. Select Print to view a PDF version of your result.

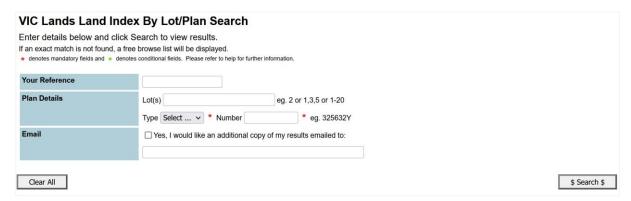
3.2 Land index by lot/plan search

The lot/plan search provides the following information:

- parish/municipality details
- owners corporation
- related titles including volume/folio numbers.

View a sample lot/plan search result.

1. On the search details input screen, enter you reference, plan details and select \$ Search \$.



Note:

If you don't enter a lot number and more than one lot on the plan is available, a browse list displays. You can then select a property from the addresses available. For more information, please see <u>valid plan types</u>.

2. Your search will proceed to a results page. Select **Print** to view a PDF version of your result.

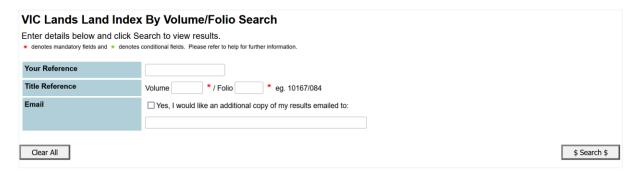
3.3 Land index by volume/folio search

The volume/folio search provides:

- lot/plan details
- address
- parish/municipality details
- proprietor(s)
- owners corporation
- child/parent volume folio.

View a sample volume/folio search result.

1. Enter the volume, folio, your reference, and select \$ Search \$.



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2. Your search will proceed to a results page. Select Print to view a PDF version of your result.

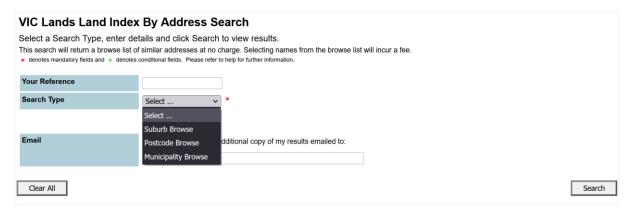
3.4 Land index by address search

The address search provides:

- title reference (volume/folio)
- municipality
- council property number (where available)
- lot/plan descriptions.

View a sample address search result.

1. Enter your reference, select a search type and provide the requested details. Then, search.



Note: Unfortunately, not all Victorian addresses match land parcels. So, searching the land index with a street address doesn't always yield results.

If the suburb browse doesn't work, try the postcode or municipality browse.

- 2. A list of potential matches will display. Locate the relevant result and select \$ Order Report \$.
- 3. Your result displays. Select **Print** to view a PDF version of your result.

4 Title tracking

These services allow you to track progress, and check activity, on titles and dealings.

4.1 Final search

The final search lists the current status and location (within the land registry) of any unregistered dealings that affect a title from the previous 125 days.

View a sample final search result.

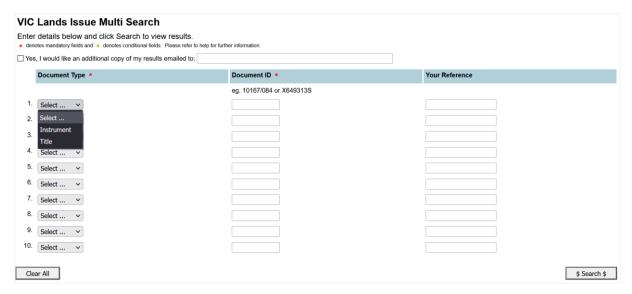
- 1. On the search details input screen, enter a volume, folio, your reference and search.
- 2. Your search will proceed to a results page. Once the completed result is available, select **COMPLETED** to continue to the result summary page and access your search results.

4.2 Issue search

For titles and instruments, the issue search identifies the last issue date of a duplicate document and the party it was issued to.

View a sample issue search result.

On the search details input screen, select the document, enter its number and your reference.
 Then, select \$ Search \$.



2. Your search will proceed to a results page. Once the completed result is available, select **COMPLETED** to continue to the result summary page and access your search results.

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4.3 Prelodgement search

This search can determine whether a duplicate title is available or has been nominated by the controlling party before lodging a dealing.

View a sample prelodgement search result.

- 1. On the search details input screen, enter a title reference, your reference and search.
- 2. Your search will proceed to a results page. Once the completed result is available, select **COMPLETED** to continue to the result summary page and access your search results.

4.4 Dealing search (unregistered instruments)

A dealing search enables you to determine the progress (status) of a dealing. It will show the status, location, processing state, controlling party details and relevant dates for a nominated dealing number.

View a sample dealing search result.

On the search details input screen, enter the dealing number, your reference, and select
 \$ Search \$.



2. Your search will proceed to a results page. Once the completed result is available, select **COMPLETED** to continue to the result summary page and access your search results.

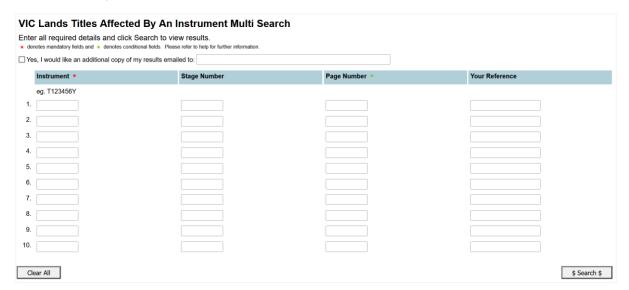
4.5 Titles affected by an instrument search

This search identifies each title an instrument affects. The result includes:

- instrument type
- registration date
- image status
- relevant title/s by volume/folio.

View a sample titles affected by instrument search result.

1. On the search details input screen, enter the instrument number, stage and page number (optional), and your reference. Then, select **\$ Search \$**.



Note:

Stage number applies to some registered plans and subdivision plans where the land subdivides in stages and the instruments that affect the land alter as each stage completes.

Page number applies to the register and record book, deposited deed and government gazette. You can nominate the page of interest where an instrument has multiple.

2. Your search will proceed to a results page. Once the completed result is available, select **COMPLETED** to continue to the result summary page and access your search results.

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4.6 Historical search

The historical search provides the following information, where applicable:

- folio creation details
- record of Victorian Online Title System (VOTS) dealings
- image of paper title
- record of Automated Land Title System (ALTS) dealings
- VOTS snapshot.

View a sample historical search result.

Significant information such as previous land descriptions and proprietor details can also appear on the historical search result.

- 1. On the search details input screen, enter a volume, folio, your reference and search.
- 2. Your search will proceed to a results page. Once the completed result is available, select **COMPLETED** to continue to the result summary page and access your search results.

5 Manual requests

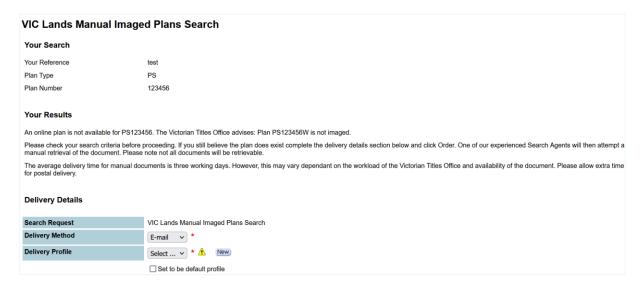
Occasionally, you might request a document that isn't available electronically through Landata®. We can help to manually retrieve your documents if you send through a request.

The average delivery time for manual documents is three business days. However, this may vary based on the title office workload and document availability.

1. To request a manual search, select **MORE INFO** on the results page.

VIC Lands I	maged Plans Mu	ılti Search Results					
Click the Result links to view individual search results.							
WARNING: Do not refresh this screen - you will incur extra charges. If the Refresh button is clicked each search will be resubmitted (whether the Result is completed or not) and another fee will be charged.							
ii tile i tellesii butto		and the control of th					
Your Search		Your Reference	Result				

2. After checking the document reference is correct, provide delivery details and select **\$ Order \$**.



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6 Other related services

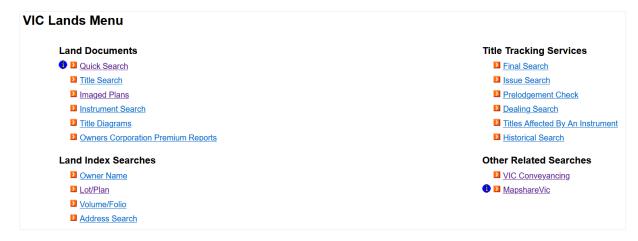
6.1 Vic conveyancing

We offer conveyancing due diligence searching for properties in Victoria, providing an extensive range of property certificates from councils and local authorities.

For more information on these services, view our Vic conveyancing user guide.

6.2 MapshareVic

The MapshareVic link will take you to an external website for MapshareVic. This web mapping application allows you to interact with property, forest, public land and water maps.



7 Appendix 1 – valid plan types

Plan type	Description	Valid ranges
СР	Plan of consolidation	100000 to 109999, 150000 to 199999
CS	Cluster subdivision/plan	1000 to 9999
LP	Lodged plan	1 to 99999, 110000 to149999, 200000 to 299999
PC	Plan of consolidation	350001 to 400000, 450001 to 500000 etc
PS	Plan of subdivision	300001 to 350000, 400001 to 450000 etc
RP	Registered plan	1 to 19926 (URDS)
SP	Survey plan	1 to 99999 (ALTS), 19927 to 999999 (URDS)
TP	Title plan	1 to 999999

Note: The numbers for PC and PS alternate every 50000.

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