

National telco cable search

User guide

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Innovative Information Solutions

1 Introduction

The national telco cable search identifies if copper or optic fibre telecommunication cables run under a property. If underground cables pass through a property's boundaries, serious problems can occur if damaged.

The search is available Australia-wide and identifies telecommunication cables from all known carriers such as Telstra, Optus, TPG Telecom, and other providers. The search result will only be as accurate as the information the relevant companies/providers keep.

View a [sample telco cable search result](#).

Note: The location of power cables aren't in the search result. Complete an independent search to identify their location.

You can access the telco cable search via the main menu.

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- Police Searches**
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2 How to search

1. To complete a search, you'll be asked for a profile. Your CITEC Confirm profile stores delivery information for national telco cable searches. On the **Profile Selection** screen, select your delivery profile (or create a new one if required) and select **Next**.

2. The search input screen will display. Enter the required details. Mandatory fields have a red asterisk *****.
3. Select **\$ Submit \$** to complete your order.

4. Once you've placed your order, a confirmation screen displays, listing the order details. We recommend that you retain this confirmation as a search record.

Note: The approximate turnaround time for results is between three to seven business days.